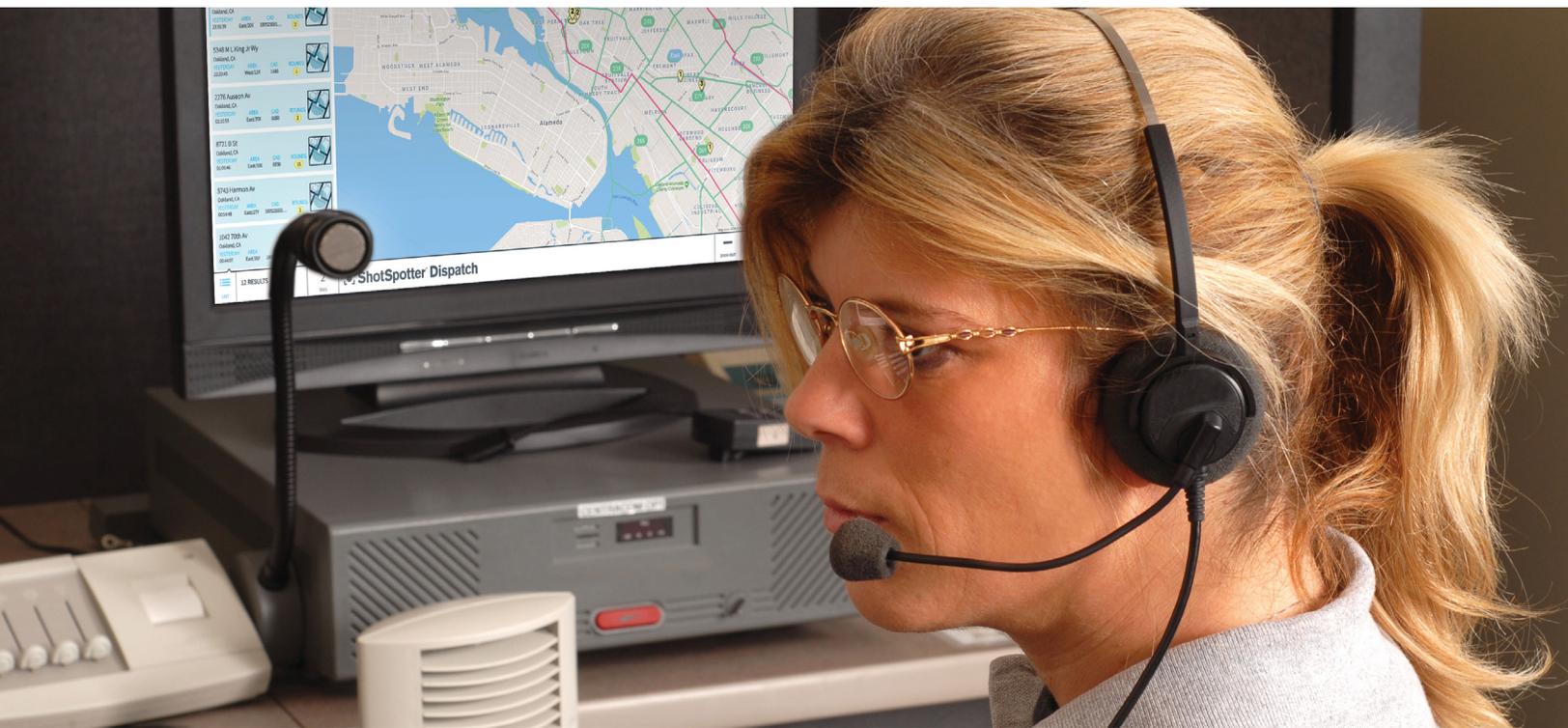# ShotSpotter® Dispatch™

Real-Time Gunshot Alerts for 911 Dispatchers

Dispatch patrol officers to the location of each gunshot incident with improved situational awareness.

ShotSpotter Dispatch

ShotSpotter Dispatch enables 911 dispatchers to provide the precise location of gunshot incidents to patrol officers along with key situational information. Regardless of the communication center workflow and job function, ShotSpotter Dispatch allows the CAD and ShotSpotter records to be cross referenced and outcomes easily recorded. With ShotSpotter Dispatch, 911 call centers can be confident that police agencies get key information.

Dispatch With More Situational Awareness

Now patrol officers can be quickly dispatched to gunshot incident locations with enough information to handle the incident safely—reducing officer risk in the field. Dispatchers can provide first responders with the nearest street address to the gunshot alert; and the precise location. This can help determine the safest approach tactics and enables a higher likelihood of evidence recovery.

Improving Officer Safety

ShotSpotter Dispatch enables dispatchers to access the nearest street address with immediate information on incident details including street view, time since trigger pull and intelligence from ShotSpotter's Incident Review Center (IRC) acoustic analysts. This critical information helps officers approach crime scenes with as much information as possible to increase their awareness and safety. When working with police agencies, 911 dispatchers can copy incident details to CAD and add CAD ID numbers to each ShotSpotter incident record to cross-reference key details.

Minimal IT Involvement Required

The ShotSpotter Dispatch installation and provisioning are simple and require minimal IT department involvement. Users have the option of downloading and accessing it from a web browser, or from a Windows desktop application pre-installed by IT.

ShotSpotter® • Detect • Protect • Connect

Availability

Desktop

ShotSpotter Dispatch can be installed as a Microsoft Windows application with audible incident pop-ups, desktop, and start menu icons. In addition, 911 center IT teams can download and distribute the ShotSpotter Dispatch from a Microsoft Installer Package.
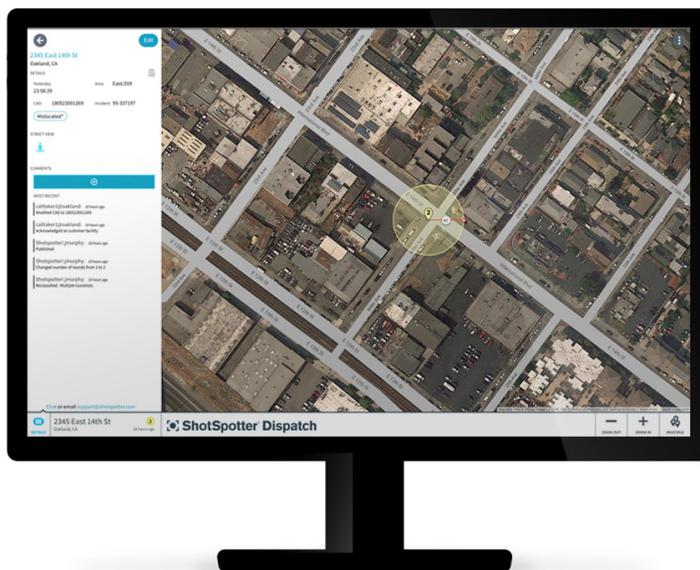
Browser

ShotSpotter Dispatch can also be accessed using Chrome or Firefox browsers with no download required.

Key Benefits

- Push notifications mean you don't miss gunfire alerts
- Minimal IT Department involvement and overhead
- Access to ShotSpotter alerts on desktop in the 911 center for dispatch personnel; alerts also available for agency personnel via the MDC in squad car or on a mobile device
- 25-meter evidence search area and time since trigger pull delivered via a low light user interface with daytime/nighttime user interface views

Key Features

- Real-time ShotSpotter gunshot pop-up alerts with unique audible alert
- Precise gunshot location and round count
- Time since trigger pull
- 360-degree street view and 25-meter evidence search area
- Incident acknowledgement workflow for busy communication centers
- Audible reminder until gunshot incident is acknowledged
- Dispatch personnel can copy incident detail to clipboard and paste to CAD and add CAD ID to ShotSpotter incident record for complete cross reference
- Ability to dispatch patrol officer to the provided nearest street address
- 2-day and 24-hour incident list and map view
- Dark/light user interface themes for different communication room settings
- Users can view agency district/beat and ShotSpotter coverage area on the map

ShotSpotter®

Join Our Community

For more information visit **www.shotspotter.com,** email **info@shotspotter.com,** or call us at **+1.888.274.6877**.

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